

FTM Summer News

A word from your (very happy) publisher.

After six years as the developer of the Mac editions of Family Tree Maker, we are having the time of our lives taking over for Ancestry as publisher of Family Tree Maker, the most popular family history software of all time. As most of you know, we are working on free updates for Ancestry's FTM 2014 and Mac 3 editions, getting ready for a TreeSync[®] transition at the end of the year, and happily getting acquainted with our many new friends in the genealogy world.

Free Update for current editions.

We are hard at work finalizing a free update for FTM 2014 and Mac 3 users, for which we have focused on stability and performance. Note that this is not an upgrade to a new edition, but rather an update patch, which is why it will be free. Since you have signed up for the FTM mailing list, you'll be notified when the update is ready. If you are like most FTM users, all is well with your copy and there is no urgency to get the patch. But if you are experiencing any problems, please submit a support request (see "Helpful Links" below) and we'll give you a copy of the latest beta right away.

Still works with Ancestry.com.

Our updated versions for Mac and Windows pick up right where Ancestry left off so you'll still get Ancestry's "shaky leaf" hints, and use TreeSync to keep your Ancestry online tree in synch with the Family Tree Maker tree on your computer. You won't need to transfer your Ancestry subscription if you have one – it will just work. And all your tree files will just open after you update, no conversion utilities required. Our free updates for FTM 2014 and Mac 3 users will be available soon, but there's also a [discounted upgrade](#) for users of older versions (see below), and full versions for new users in our [Web store](#).

Discounted upgrades from older editions.

If you know anyone who has FTM 2012 or older (or Mac 2 or older), let them know that for a limited time they can download an upgrade copy for just \$29.95 (vs. \$69.95 regular price) by clicking [here](#). They'll get a full free-standing installer for one computer, so they won't need to worry if they don't still have their old edition installed or they're moving to a new computer. They'll also have a chance to purchase a backup CD for \$10 or get our natural wood USB drive for \$14 when they order (plus \$5.95 for shipping and handling). You may also purchase FTM at the upgrade price for someone as a gift.

We'd love to hear from you.

We have set up a number of links at www.familytreemaker.com for you. Stop by to suggest a feature you'd like to see, report a bug, or sign up to be a beta tester. You will also find an FAQ answering the most common questions, and a feedback form to tell us, well, anything you think we ought to know.

It's the start of a new era for Family Tree Maker, and we're awfully glad that Ancestry chose us to take it from here!

Jack Minsky
President
Software MacKiev

Family Tree Maker

HELPFUL LINKS

- **1. FTM Home Page**

Most everything you will need to know can be found on our Family Tree Maker home page: www.familytreemaker.com

There you can:

- Read our FAQ
- Provide Feedback
- Report a Bug
- Suggest a Feature
- Sign up to be a Beta Tester
- Learn about FTM
- Check the System Requirements

- **2. Buying Family Tree Maker**

If you or someone you know is thinking of purchasing Family Tree Maker they can do so at our Online store (go to www.mackiev.com and follow the links to Store). If you already have a copy of FTM 2012 or older (or Mac 2 or older), you should sign up for the FTM Mailing List (at www.familytreemaker.com) and you'll get a link back right away by email for a discounted upgrade offer. If you have FTM 2014 or FTM Mac 3, you will be notified soon about a free update to our latest editions.

- **3. Technical Support**

To get technical support for Family Tree Maker, please start here:

support.familytreemaker.com

Software MacKiev now supports all versions of Family Tree Maker, old and new.

- **4. Any Questions?**

If you have questions for us, please first [read our FAQ](#) as we've tried to answer the most common ones there. If you don't find the answer you are looking for in the FAQ, please send your question through our Feedback Form which you'll find on our FTM Home Page (see #1 above). Thanks!